

# Quality Center 10.0 – Project Planning and Customization

Instructor-Led Training



## **INTENDED AUDIENCE**

- Quality Center Administrators
- Quality Center Project managers
- Quality Assurance Leads
- Other Quality Center users responsible for managing projects, users, and workflow customizations

## **DURATION: 2 DAYS**

## **OVERVIEW**

This course covers the tasks that are performed by site administrators, project managers, and Quality Assurance (QA) leads to set up Quality Center (QC) projects before users can work with requirements, test cases, and defects. This hands-on course focuses on planning, creating, and customizing Quality Center projects. It is an important course for people involved in creating projects, modifying existing fields, creating user-defined fields, creating users, setting user permissions, and defining basic workflow.

## **COURSE OBJECTIVES**

At the end of the course, you will be able to:

- Identify the organization level specifications that need to be customized in Quality Center
- Configure organization-wide Quality Center parameters
- Customize project-specific Quality Center parameters
- Maintain Quality Center projects

## **PREREQUISITES**

- *Introduction to Quality Center.*

<b>Day 1</b>	<p><b>Introduction</b></p> <p><b>Introduction to Quality Center 9.2</b></p> <ul style="list-style-type: none"> <li>Identify the Quality Center modules.</li> </ul> <p><b>Planning the Quality Center Implementation</b></p> <ul style="list-style-type: none"> <li>Planning: considerations and key roles</li> </ul> <p><b>Introduction to Site Administration</b></p> <ul style="list-style-type: none"> <li>Logging on to Site Administration</li> <li>Site Administrator components</li> <li>Monitoring user connections and licenses</li> </ul> <p><b>Domains and Projects</b></p> <ul style="list-style-type: none"> <li>Project structure in Quality Center</li> <li>Creating domains and projects</li> </ul>	<p><b>Maintaining Quality Center Projects</b></p> <ul style="list-style-type: none"> <li>Querying project tables</li> <li>Copying, renaming, removing, backing up, restoring , and upgrading projects</li> <li>Deleting Projects and Domains</li> </ul> <p><b>Managing Users</b></p> <ul style="list-style-type: none"> <li>Creating and managing users</li> <li>Configuring user authentication and LDAP import settings</li> </ul> <p><b>Configuring Servers and Parameters</b></p> <ul style="list-style-type: none"> <li>Configure mail parameters</li> <li>Configure connection parameters</li> </ul>
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<b>Day 2</b>	<p><b>Planning Project-Level Customizations</b></p> <ul style="list-style-type: none"> <li>An overview of Project Customization</li> </ul> <p><b>Customizing Entities</b></p> <ul style="list-style-type: none"> <li>Adding user-defined fields</li> <li>Managing system or user-defined fields</li> </ul> <p><b>Customizing Lookup Lists</b></p> <ul style="list-style-type: none"> <li>Creating project-specific lists</li> <li>Associating a list to a project entity</li> <li>Managing project-specific lists</li> </ul> <p><b>Managing Users and User Groups</b></p> <ul style="list-style-type: none"> <li>Adding users to a project</li> <li>Creating user groups</li> <li>Customizing module access for user groups</li> </ul>	<p><b>Customizing Mailing Options and Alert Rules</b></p> <ul style="list-style-type: none"> <li>Designating mail fields</li> <li>Defining mailing conditions</li> <li>Configuring alert rules</li> </ul> <p><b>Customizing Alert Rules</b></p> <ul style="list-style-type: none"> <li>Configuring traceability notification rules</li> </ul> <p><b>Customizing Workflow</b></p> <ul style="list-style-type: none"> <li>Customizing lists</li> <li>Customizing fields by user groups</li> </ul> <p><b>Implementing Workflow Using the Script Editor</b></p> <ul style="list-style-type: none"> <li>Using the Script Editor</li> <li>Adding a command button by using the Script Editor</li> </ul> <p><b>Summary</b></p>
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